

1

Your Order Details

Order Number _____

First & Last Name _____

Email Address _____

Phone Number _____

Please include your email / phone in case we have questions regarding your return.

2

Requirements for our exchange guarantee (voucher)

- Yes, I did not receive my delivery more than 14 days ago
- Yes, I am not returning my second order in a row
- Yes, I am not returning more than 1 perfume

Please note that we can only accept returns that qualify for all 3 requirements above.
Within the next 14 days you will receive an email with your voucher (value of your purchase + 5 £).

3

Feedback: We want to get better

- Product broke / damaged
- Different expectations. More / less: _____
- Too much / little: _____
- Too sweet, fruity, aromatic...: _____

Comment: _____

Please note:

- ✓ **Free Return Shipment.** Returns are free within the EU. Please print the free DHL return slip, which is linked on the same page like this document. Returns from non-EU countries, please sufficiently prepay and address your return to the following address: „UNIQUE Fragrance GmbH, Reinhardtstr. 7, 10117, Berlin, Germany“. Our service team does not accept **unpaid return mailings**.
- ✓ **Save the environment.** You can use our mailbox also for your return shipment.
- ✓ **Our Service.** Do you have questions? Please call us at **0805 0800 02** or send us an email to **mail@uniquefragrance.co.uk**

Date

Signature