

# Return Form



# 1

## Your Order Details

Order Number \_\_\_\_\_

First & Last Name \_\_\_\_\_

Email Address \_\_\_\_\_

Phone Number \_\_\_\_\_

Please include your email / phone in case we have questions regarding your return.

# 2

## Requirements for our money-back guarantee

- Yes, I did not receive my delivery more than 14 days ago
- Yes, I am not returning my second order in a row
- Yes, I am not returning more than 1 perfume

Please note that we can only accept returns that qualify for all 3 requirements above.  
Within the next 14 days you will be refunded. We refund the same method you originally paid with.

# 3

## Feedback: We want to get better

- Product broke / damaged
- Different expectations. More / less: \_\_\_\_\_
- Too much / little: \_\_\_\_\_
- Too sweet, fruity, aromatic...: \_\_\_\_\_

Comment: \_\_\_\_\_

### Please note:

- ✓ **Free Return Shipment.** Returns are free within the EU. Please print the free DHL return slip, which is linked on the same page like this document. Returns from non-EU countries, please sufficiently prepay and address your return to the following address: „UNIQUE Fragrance GmbH, Reinhardtstr. 7, 10117, Berlin, Germany“. Our service team does not accept **unpaid return mailings**.
- ✓ **Save the environment.** You can use our mailbox also for your return shipment.
- ✓ **Our Service.** Do you have questions? Please call us at **0805 0800 02** or send us an email to **mail@uniquefragrance.co.uk**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature